

**BLACK  
DIAMOND  
SECURITY**

# **SECURITY EVOLVED**

**PROTECTION ♦ PEOPLE ♦ PROPERTY**

## **COMPANY OVERVIEW**

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# WELCOME TO BLACK DIAMOND

Black Diamond Security provides technology led security solutions to a number of key market sectors, focusing on Asset Protection, People and Property.

The business is unique in the provision of Professional Security Services, when compared to the general market place within the UK in that:

- Our assessment of your security needs is paramount in the selection of the services we offer, and are tailored to your requirements.
- Technology Led Solutions are used in every case to complement, the deployment of personnel.
- All our security personnel are not only SIA Trained and Licensed, but undergo significant further bespoke training, again tailored to your specific assignment.

## WHY CHOOSE US?

Black Diamond Security Ltd is an immensely capable, multifaceted provider of integrated security solutions that specialises in services to cater for all sectors. As such we have extensive experience in the following security and product provision sectors:

- **Sector Specific Guarding**
- **Railway Security**  
(including PTS, COSS, IWA trained personnel)
- **Technology Led Solutions – CCTV, Perimeter Detection, Biometric Access Control**
- **CCTV Monitoring**  
– from our National Control Centre
- **Canine and Mobile Patrols**
- **Security Consultancy and Risk Assessments**
- **VIP Close Protection**
- **Residential Security**
- **Chauffer Services**
- **Reception & Concierge**
- **Covert and Overt Operations**

Our depth of service capability enables us to provide single or cross-service integrated security solutions to our business partners, providing them with the most economic and financially viable security packages available, provided within one carefully managed account.

Black Diamond's ultimate aim is to develop strategic business partnerships with clients who recognise the value of long term, mutually beneficial relationships.

## OUR WORKING LINE

Each client has a dedicated account manager that is assigned to their geographical area. This means, not only do we have specialised personnel throughout the UK, we also have a national control centre to oversee your business 24/7 giving you peace of mind that your business, site and assets are protected.

We pride ourselves on being not only reactive but proactive to deliver a quality professional service with the personal touch.





## RECEPTION & CONCIERGE

Reception and Concierge Services requires a keen eye and effective countermeasures whether you realise it or not. Your retail space is exposed to countless threats which the latest research shows these threats are becoming more and more sophisticated.

### Services For:

- Headquarters
- Office Complex and Business Centres
- Hotels
- Private and Corporate Clients

### Security Management

A full site assessment is paramount in maintaining security, you must maintain a secure site at all times to keep security vigilant.

We aim to build a partnership from start to finish that will maintain and adapt as your project/site expands and progresses.

## VIP CLOSE PROTECTION SERVICES

Black Diamond Security provide Close Protection Officers who are all formally UK Armed Forces personnel and fully SIA licensed. Our officers have vast experience of working with perceived or actual threats and are specialised in operating discreetly or as a visible force to ensure your daily security needs are catered for.

Close Protection officers can be deployed individually or as part of a team to provide logistical planning, crisis management and training, emergency coordination and regimented discretion. All of our CPO's are trained in surveillance and defensive driving techniques designed to protect high profile and private clients, providing a professional security service to ensure you remain safe at all times.

Many of our Close Protection Officers are former UK Armed Forces, who are licensed and meet the industries Security Industry Authority (SIA) criteria.

Our Close Protection Officers can be deployed individually or as part of a team to cater for your needs. They are experienced in, but not limited to, logistical planning for movement, crisis management and training, emergency coordination and regimented discretion.







## SECTOR SPECIFIC GUARDING

Black Diamond Security provide highly visible mobile and static manned guarding services across all industry sectors.

All of our guards are specifically trained and licensed by the SIA, ensuring our clients have a professional and specialised service from day one.

We can provide an enhanced service that caters for your site to ensure you have 24/7 security. By combining technology solutions and manned guarding we can tailor make a bespoke solution providing you with peace of mind that your assets and business is secure and monitored around the clock.

### Services For:

- Corporate buildings
- Temporary & onsite offices
- Industrial Developments
- Residential Developments
- Railway

### Our Guards are fully trained in:

- Theft Prevention
- Customers Assistance
- Conflict Management
- Arrest Procedures

### We can also provide:

- Car Park Management (CPMS)
- Control Room Teams (CRTS)

## CANINE PATROLS

Our highly trained security guard dog & handlers provide high visibility and audible protection with significantly increased levels of detection. Patrols provide superior detection and deterrence whilst reducing health & safety risks in vulnerable areas. All handlers are trained security operative. Dog handlers and dogs are trained in various areas, such as static guarding, crowd control and events.

Most of our dogs are trained for general purpose, which means they are highly skilled in dealing with the public and know exactly when and how to react. Each dog and handler have a 1 to 1 relationship and attend ongoing training sessions, which allows the best performance from the team.

### Security Management

Canine Patrols provide visible and audible deterrents whilst, increasing the levels of detection.

### Canines are trained in various areas:

- Static guarding
- Crowd control
- Event management





# TECHNOLOGY SOLUTIONS

## RDC - Rapid Deployment Camera

Our Rapid Deployment Cameras (RDC's) are perfect for sites without 24/7 power, they can be used in conjunction with manned guarding services or independently. RDC's can be operational within the hour and an escalation process will be set up with the client. They are designed to be a temporary solution for an at-risk site.

## Fixed CCTV

Surveillance is a priority for any site, whether it be your residential property or your offices; 24/7 fixed CCTV offer the latest in technology for monitoring your site. The use of CCTV on your site or property provides a highly visible deterrent to potential intruders, whilst allowing you to see at any given moment who is on your site.

## BDEYE

The BDEYE is an external self-sufficient intruder system with video verification. This rapid response system provides a visual deterrent with the ability to work in harmony with other security solutions such as on-site guards or mobile patrols.

The BDEYE is a wireless battery operated PIR (Passive Infrared) with video verification that is triggered by motion detection. The BDEYE System is intended for outdoor applications such as void or vacant properties.

## 4G Connectivity

The newest addition to our technology portfolio, is to give clients the ability to access the internet. Using the 4 major carriers, there hasn't yet been a site we have been unable to connect. This is not just down to the provider, but our bespoke receiving antenna. We work closely with our manufacturer to give users the best possible signal on site.

## Remote Monitoring

All our security solutions come with automated signalling, raising an alert and informing the appropriate person when an activation has been detected.

## Access Control/Biometrics

We offer a full assessment, installation, maintenance and repair services for all domestic and commercial applications.

### ▪ Prevent unauthorised access

Secure your premises with the peace of mind that unwanted visitors cannot enter your building without authorisation.

### ▪ Complete control

Our systems can operate doors, gates and barriers and are available using telephone and video entry, access cards or biometric readers.

## Intruder Alarms

Black Diamond Security offer state-of-the-art monitored intruder alarms to protect your business property and assets 24 hours a day. Our systems provide a cost-effective deterrent to intruders with the peace of mind knowing that in the event of an intrusion, the system will signal to the appropriate Keyholder.

## Live feed video analytics system

The Live Feed Video Analytic system is a perfect solution for problematic hot spots e.g. gates, level crossing, storage containers etc. It can be powered by the clients' 110V generator or it can run self-sufficiently by our hydrogen cell, solar panels, and batteries.

We designed The Live Feed Video Analytic system especially for the abuse of railway crossing, gates and storage containers. The system has the intelligence to give you a multitude of information for example how many people have gone through the gate on a specific day, it can also tell you if the gate has been left open for longer than 5 minutes. Another great feature that the Live Feed has is the ability to store 2000 number plates in its own internal memory. (ANPR)

The Live Feed can also provide Health & Safety Management for the site with its deep learning-based analytics.

## Fire Alarms

Black Diamond Security are specialist installers of state-of-the-art Fire Alarm Systems. With over 10 years of experience, we offer a full assessment, installation, maintenance and repair services for all domestic and commercial applications, either a standalone (bells only) or remotely monitored system.

## 110VRDC

110V Rapid Deployment Cameras (110VRDC's) are perfect for sites with mains electric or a generator running 24/7. They can be used in conjunction with Manned Guarding services or independently on their own. On arrival of the 110VRDC's an escalation process will be set up with the client. They are designed to be a semi-permanent solution for a site that is at risk but also for a site that will develop and may need the CCTV moving as the risk moves.

## Gate Automation

Black Diamond Security are specialist installers of state-of-the-art Gate and Barrier Automation. With over 10 years of experience, we offer a full assessment, installation, maintenance and repair services for all domestic and commercial applications.

## Body Temperature Detection System

The Body Temperature Detection System can accurately detect facial temperatures of up to 40 people at once with an accuracy of  $\pm 0.3^{\circ}\text{C}$ , this is ideal for monitoring body temperatures at entrances to events, transport hubs and buildings.

## 24/7 National Control Centre

Security never sleeps and neither do we. With our 24/7 National Control Centre we can provide a responsive approach to any threat to your business.

Our management facility can direct 24-hour callouts, technical support, vehicle maintenance, logistical and administrative support, all of which is a hallmark of our success.

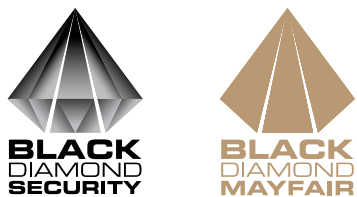
Can we replace the tower block istock image with a tech image please. Remove the canine image from this page and replace with control centre.







## LOCATIONS



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www.blackdiamondsecurity.co.uk  
www.blackdiamondmayfair.co.uk

### DONCASTER

Vision House, Durham Lane  
West Moor Park, Armthorpe,  
Doncaster  
DN3 3FE

### LONDON

25 Bedford Square  
London  
WC1B 3HH

### BRISTOL

470 Bath Road  
Bristol  
BS4 3AP

### SCOTLAND

7 Kirkshaws Road,  
Coatbridge,  
Glasgow  
ML5 5EY

## COMPLIANCE AND ACCREDITATION



The SafeContractor scheme provides a health and safety audit service for contractors who want to reassure their clients that health and safety is being handled correctly and sufficiently on their sites.



The aim of the SIA Approved Contractor Scheme is to raise performance standards and to assist the private security industry in developing new opportunities. The Private Security Industry Act 2001 requires the SIA to establish a "system of inspection for providers of security services, under which those organisations who satisfactorily meet the agreed standards may be registered as approved, and may advertise themselves as such".



Black Diamond Security currently holds a nqa ISO 9001:2015. UKAS accredits the certification for Quality Management Systems. It provides the basis for effective processes and effective people to deliver an effective product or service time after time.



Black Diamond Security Ltd currently holds The Railway Safety Accreditation Scheme (RSAS). The Scheme helps to tackle low level crime and anti-social behaviour, improve intelligence and maximise public confidence.



Black Diamond Security currently holds an HABC Level 3 Diploma for our Canine Patrols Service.

The HABC Level 3 Diploma for a Security Dog Handler aims to provide a single but multi-discipline qualification for the professional Security Dog Handler.

This qualification has been developed by NASDU to encompass a number of disciplines which meet National Occupational Standards (NOS) and the training requirements within BS 8517 Part 1 and 2.

Experienced Security Dog Handlers working both General Purpose, Security Dog Handler and Detection Dogs.

HABC – An awarding organisation approved by the Regulatory Authority OFQUAL and recognised by the SIA.

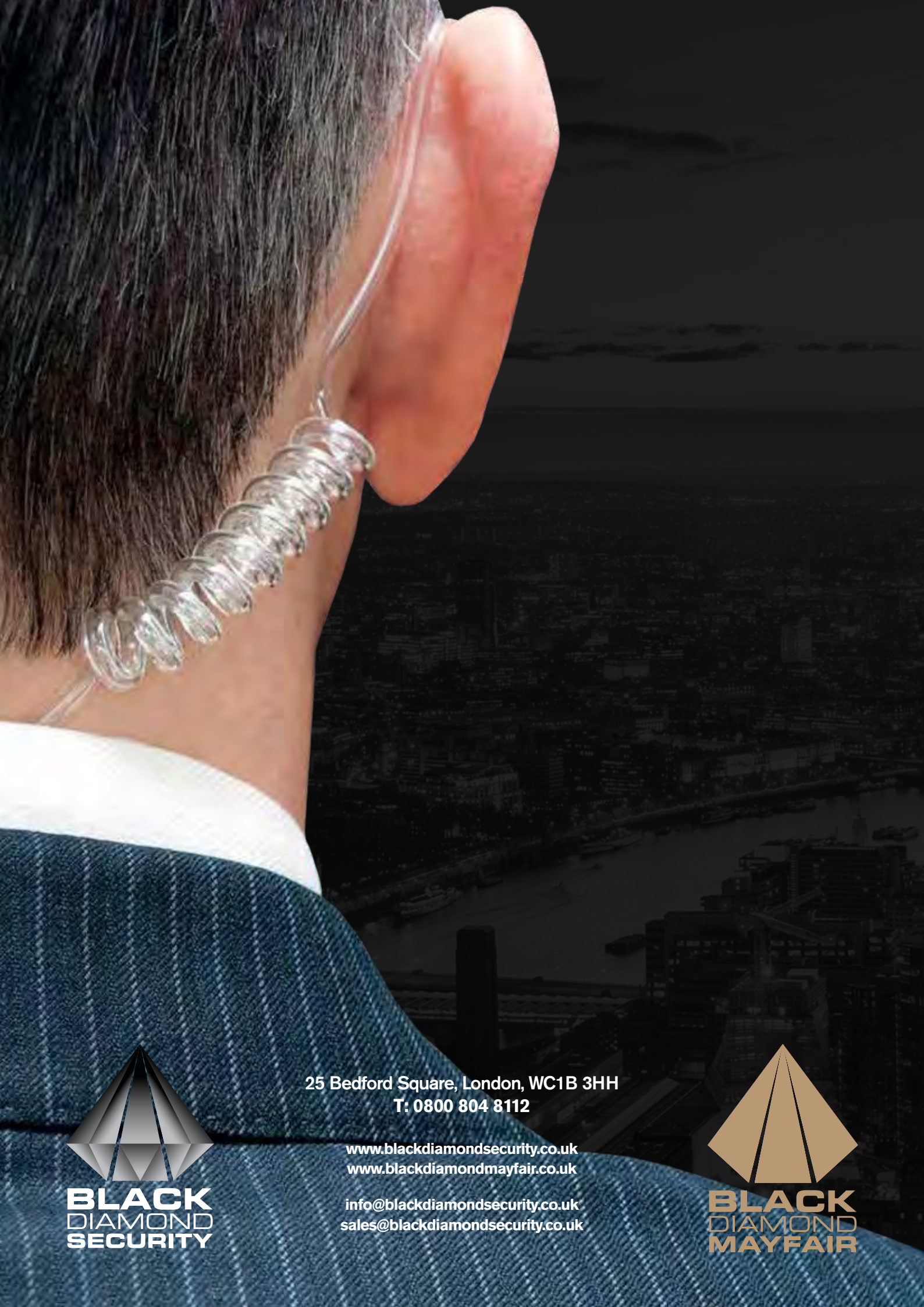


Black Diamond Security Ltd currently holds a RISQS Qualification & Verification.

RISQS provides customers with a more rigorous process for deriving much higher levels of assurance than registration and qualification. It involves providing documentary evidence that there has been a successful assessment, a process which requires differing degrees of intervention at the supplier's premises, dependent on the risk that the product or service represents.



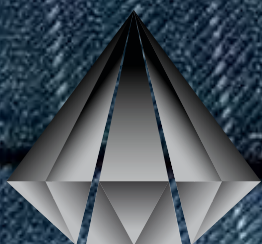




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